

# Telindus-CSIRT

## *Telindus CyberSecurity Incident Response Team*

### Incident reporting form

**If you consider criminal prosecution by filing a complaint, contact the police at first :**  
<http://www.etat.lu/annuaire/index.php?idMin=1759>.

Telindus-CSIRT is the response entity for the computer incidents related to the Autonomous System Number (ASN) AS56665.

To report an incident, please complete as detailed as possible this form and send it to `csirt(at)telindus(dot)lu` preferably PGP/GPG encrypted (PGP KeyID 6E2EA9F8).

Telindus-CSIRT hours of operation are restricted to regular business hours: 09h00-17h00 CET from Monday to Friday except during Luxembourg's public holidays.

Outside of these hours and in case of emergency, the `telecomsd(at)telindus(dot)lu` email address, mainly dedicated to operational problems, can be contacted.

All reported information will be treated confidentially according to our policies; please refer to our description according to rfc2350 available at <https://www.telindus.lu/en/csirt>.

<b>Telindus-CSIRT</b> <b>Telindus CyberSecurity Incident Response Team</b> <b>Incident Reporting Form</b>	
<b>About the reporter</b>	
<b>Company</b>	
<b>Name</b>	
<b>Phone number</b>	
<b>Email address</b>	
<b>About the incident to be reported</b>	
<b>Impacted systems / IP(s) address(es)</b>	
<b>Type of incident</b>	<input type="checkbox"/> Denial of Service <input type="checkbox"/> Compromised Information / Asset <input type="checkbox"/> Unlawful activity <input type="checkbox"/> Malware <input type="checkbox"/> E-mail related incidents ( <i>phishing, spam, ...</i> ) <input type="checkbox"/> Physical security incident <input type="checkbox"/> Other ( <i>precise</i> ): .....
<b>Current status of the incident</b>	<input type="checkbox"/> Occuring <input type="checkbox"/> Contained <input type="checkbox"/> Occured <input type="checkbox"/> Unknown
<b>Reporter's description of the incident</b> <i>Try to be as precise as possible about the description of the incident, its operational impact and all other damages, a first assessment and the actions already taken</i>	