

ENOVOS chooses an infrastructure at level with its growth



As an energy provider operating in Luxembourg, Germany, France and Belgium, the Enovos group produces and acquires electricity, natural gas and renewable energies which it distributes to its customers: industrial companies, SMEs, retailers and private users. With more than 1,100 employees and 280,000 delivery points (electricity and natural gas), the Enovos group focuses on progress and growth. This will to move forward leads, de facto, to technical requirements and structural needs which have to progress too, so as to get at level with the group and contribute to the customer satisfaction.

The Challenge: a new vision of architecture and governance

The technical platform (Network-Storage-Server), previously sized for 500 users, was perfectly adequate for the old configuration of the company. While not neglecting its privileged proximity relationship with its customers, Enovos wished to acquire a new, far more efficient and operational technological dimension, so as to meet the enormous needs of the group's resources.

Within this perspective, it is indeed all about transforming the IT organization of the company with respect to energy businesses, while considering the logic of mutation at the services platform level. Which means that the platform must be able to support a global, strategic, but also diversified activity, with increasingly important criticality standards. In addition there are the need to ensure the computer production stability (SLAs) and mandatory service continuity.



together with

proximus

The Telindus solution : FlexPod, an integrated and homogeneous offer

By making the resources of the FlexPod offer, which is the result of a partnership between NetApp, VMware & Cisco, available for Enovos, Telindus has undertaken a complete overhaul of a hosting platform over two datacenters. The by Telindus accompanied evolution towards FlexPod now allows Enovos to benefit from extended network, storage and virtualization resources in one fully integrated solution and in a service approach.

This new infrastructure is optimized for the management of a set of application workloads. It also allows a management mode of the logic machines in a zoning environment, while reducing the Recovery Point Objective (RPO) and Recovery Time Objective (RTO) quite significantly for the sake of stability and of a guarantee of exemplary service.

The Result : a solid, progress- oriented infrastructure

Ahead of the final result, Telindus has been able to adapt, compose, but also understand the specificities of the business and the prerogatives of the change management mission wished by Enovos. If technology is actually at the heart of the response, it nonetheless remains that the human factor, the ability to listen, skills and the capacity to transmit a global view of the project step by step, have greatly influenced the choice of Enovos. Thus, the group can continue its growth and development beyond the borders and provide its customers with the delivery of impeccable services, focused on progress and innovation.



The company's benefits:

- A consolidated and efficient infrastructure
- Optimised Resources
- RPO and RTO standards adapted to business
- The definition of clear services available in a catalogue

Technical benefits

- High availability
- Power of the platform
- Easy scalability and increased resources

Enovos Group in a Nutshell

As a major energy supplier in the Luxembourg energy market, also present in Germany, France and Belgium, Enovos International's mission as a holding of the energy provider Enovos and the grid operator Creos, is to generate, procure, transmit and distribute electricity, natural gas and renewable energies to all types of customers from private households to industry.

The Group Enovos currently employs more than 1,300 people, manages over 280,000 delivery points (electricity and natural gas) and operates more than 9,000 km of power lines and more than 3,600 km of pipelines.

In 2011, the consolidated turnover of the Group amounted to approximately € 2.5 billion. For additional information, please visit enovos.eu

"For our group, Telindus and its partners have been able to create a tailored solution, which is perfectly adapted to our needs. By respecting the commitments in the management of the detailed project and by establishing a relationship of trust and expertise throughout the project, we were, together, able to conduct this important and strategic mutation which now enables Enovos to continue its progress."

Hervé Schroeder
Head of IS Production

 **telindus**
powered by tango

together with
